

## Rakesh Mahajan

Posted On: 2012-11-28 23:15:06

Dear Sir We had booked a 1BHK flat admeasuring 465 sq ft in Tata Housing's Shubh Griha Project at boisar, in 2009. As per the agreement for sale the builder was supposed to give possession in June 2011. But the project is delayed by 17 months. Due to which we incurred heavy lossesby way of paying rent during this 17 months.Apart from delayed possession, builder is charging heavy extra ammount towards final possession ammount which is explained in the below self explanatory email from builder in response to our objection for delay is possession & extra charges Kindly go through the same & guide us how we should preceed for the possession.Whether we should pay all the money as demanded by the builder & then go for claim. Or shall we file a complaint in the consumer court & pay the builder the genuine revised ammount after the court judgement only Below is the builder's email response to our letter to builder,for your ready reference

## OFFICIAL RESPONSE

Dear Sirs/Madams, We refer to your email dated November 10, 2012. Please find here below a point wise response to the queries raised by you in the letter attached A)ref. Outstanding ammount----Interest for delayed payment = 8406 What about the delay of 18 months on part of Tata Housing Development Company Limited in handing over the said flat to us. We request you to kindly pay us the interest on the ammount paid by us for the delayed period. The rate of interest may be decided mutually. à You will agree that payment plan was a time linked schedule and it was mutually agreed that time is the essence of all payments. Delay in receiving various installments on time has resulted in accrual of interest. The project construction progress and delivery of the same was affected by various inadvertent interludes outside the direct control of Tata Housing. We have appraised you of the various challenges in the project from time to time. Under the circumstances we are unable to consider any compensation for the delay as the situation is due to factors outside the direct influence of TATA HOUSING. B)Ref. Society Deposits and Other Charges (Part)and Taxes - Share Money as per the agreement should be Rs. 350/-, but you have mentioned Rs. 600/- in the attatched annexure à Share Money is collected as per guidelines of the Maharashtra Co-operative Society. As per the new bye laws of Maharashtra Co-operative Society the share money charges has been revised and hence the change in the values. C) Ref: Society Deposits and Other Charges (Part)and Taxes Water and Electricity –Supply and Connection Charges as per the agreement should be Rs.25000/-. But you have mentioned Rs. 41850/- which is too high. à We had brought to your notice that we have had challenges in bringing water supply and electricity to the project. The charges indicated to you in the agreement for sale was estimated charges at the time of executing the Agreement for Sale. We have now drawn a dedicated 18 km pipe line for supply of water to the project. This has resulted in higher costs towards the same and hence there is increase in these charges. You may refer to clause 19(b) where we have informed you of your liability to bear any increase in actual charges of the headers. D) Ref: Society Deposits and Other Charges (Balance) As per the agreement we have to pay Rs. 465 per month as towards Maintenance @ 1/- psf for 6 months i.e, total Rs. 2700/-. But, as per the attatched annexure you have mentioned Rs. 7837/- @Rs.2.5 per sft. Which is too high for a so called, low cost housing.

àMaintenance was estimated at the time of registration based on the then prevalent minimum charges for various maintenance functions like housekeeping, security and other relevant charges. The minimum rates for engaging services of professional agencies to carry out the various maintenance functions have increased over the period of time. We have incorporated the revised applicable charges as per current market values and hence the maintenance charges have gone up from Rs.1/- per sq.ft. to Rs.2.50/- per sq.ft.. You may refer to clause 19(b) where we have informed you of your liability to bear any increase in actual charges of the headers. E) Ref: Society Deposits and Other Charges (Balance). As per the annexure you have asked for 1 year deposit of Maintenance @Rs. 2.5 per sft. Which was neither explained to us at the time of booking nor is mentioned in the agreement. à The advance is collected to allow smooth functioning of the societies, once formed, after exit of Tata Housing. This deposit will be transferred to the Society under the name of the particular flat owner when Tata Housing's Facility Management will hand over the reins of the project to the respective societies. This deposit will be used to adjust against any pending dues from members at the point of transfer to the societies. F) Ref: Society Deposits and Other Charges (Balance). As per the annexure you have demanded Rs.5000/- Interest Free Refundable Deposit for Interior/Shifting which was also never agreed upon as per the agreement for sale. à This refundable deposit is collected to cover any damages caused to the common area during shifting in by members into the building. This will be refunded to the respective flat owners 15 days from date of physical move in by the customer after necessary deductions in case of any damages caused to the common areas of the building else it will be refunded in full without any interest. Hope we have clarified all queries to your satisfaction. Feel free to contact us for any further queries on the above. Kindly make the payments as per the demand letter offering possession to you at the earliest to start the hand over process. We once again regret the inconvenience caused to you due to delay in project delivery and look forward to welcoming you into your HOME in Shubh Griha.

Thanks and Regards, B Satish Project Sales Head "Shubh Griha", "New Haven", "New Haven Crest", Boisar "Shubh Griha", "New Haven", Vasind "GoodLife" - Retail Mall, Boisar Mobile : +91 98199 19744 Phone : +91 22 6661 4539 Fax : +91 22 6661 4550 Web : [www.shubhgriha.com](http://www.shubhgriha.com) | [www.newhaven.co.in](http://www.newhaven.co.in) | [www.newhaven.co.in/crest](http://www.newhaven.co.in/crest) | [www.goodlifemall.co.in](http://www.goodlifemall.co.in)

Source : <http://www.consumercomplaints.in/complaints/tata-housing-boisar-mumbai-city-maharashtra-c677774.html>

Feb 2, 2013 by



[Adi Shroff](#)

Have written several letters to Mr. Brotin Banerjee, MD of THDL for the inordinate delays but he just wouldnt bother to respond. I think it's time for all of us to get together and take them to the court for ask for compensation. THDL have taken over 85% advance for flats which were to be delivered by December 2011. Flat owners who have delayed payments have been charged 18%

interest so now when there is a delay from THDL side, why shouldn't we be compensated. I had been to the site on Sunday, 27th January 2013 and was taken around by Mr. Rajeev Ambekar from THDL Mumbai office. While he told me that the possession will be given in July 2013, frankly i dont think they will be able to do so as only the structure is ready. Ladies & Gentlemen, it's time we teach THDL amd Mr. Brotin Banerjee a lesson that they will never forget in their life time. So let's get together and take them to the court.

Feb 2, 2013 by



[Adi Shroff](#)

I can be contacted on 9930736888 and my email address is adishroff@hotmail.com

Source : [http://www.linkedin.com/groups/have-any-one-us-get-4512530.S.236333663?qid=e6c57c2b-240c-4032-a6ee-f0a7e2876b1e&trk=group\\_most\\_popular\\_guest-0-b-ttl&goback=%2Egmp\\_4512530](http://www.linkedin.com/groups/have-any-one-us-get-4512530.S.236333663?qid=e6c57c2b-240c-4032-a6ee-f0a7e2876b1e&trk=group_most_popular_guest-0-b-ttl&goback=%2Egmp_4512530)

have any one of us get letters from tata regarding payments and date of possession?  
11 days ago  
Like Comment Follow Flag More  
9 comments

Savyasachi  
Savyasachi M. • Hi Ganesh, Have you got any?

As per our last meeting with Tata Housing officials on 10th April, they have indicated that we can expect to receive some communication on the same by 30th April 2013. So its a matter of time now to know if they send it or there's an act of God that may prevent the same!!  
10 days ago

ganesh  
ganesh R. • no any letter n communication till date for possession  
8 days ago

Devendra  
Devendra B. • hi Ganesh glad to see you on forum welcome, sir pleas share information on this platform

Regards

**Devendra Bhatt**  
8 days ago

**Shankar**  
Shankar D. • No sign of any letters or call, don't really know what is happening.

**Shankar**  
6 days ago

**Damodar**  
Damodar P. • I've received a similar letter with possession date Dec 2013.

I have some additional lines in my letter.  
" We had brought to your notice that we have had challenges in bringing water and electricity to the project. The charges indicated to you in the Agreement for Sale were estimated amounts. We have drawn an 18 km pipe line for supply of water to the project. This has resulted in higher costs and revision in society charges which is to be paid at the time of possession of your apartment. "

I have a objection to the words " The charges indicated to you in the Agreement for Sale were estimated amounts. "

How can agreement of sale be on estimated amounts? what is the meaning of sale deed in case the charges are estimated?

6 days ago

**richard**  
richard D. • Even I have received above letter.  
5 days ago

**Ritu**  
Ritu R. • even i have received this in form of a mail .. sick and fed up  
3 days ago

**CHANDRA**  
CHANDRA R. • Not any letter or mail received yet.  
3 days ago

**Vijaya**  
Vijaya G. • Another instance of mismanagement, I communicated my change of address to Tata which they acknowledged and noted the changes. Still I received this letter at the previous address and that too not once but twice.

1 day ago

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Share Discussion**

**Ad**

**Manager's Choice**

**New Profile to load up video at a common channel**

**Tata Housing F. See all »**

**Group Statistics**

**CHECK OUT INSIGHTFUL STATISTICS  
ON THIS GROUP**

**Director**

**Source : [http://www.infrawindow.com/news/tata-housing-to-invest-rs-65-crore-to-build-mall-at-boisar\\_1794/](http://www.infrawindow.com/news/tata-housing-to-invest-rs-65-crore-to-build-mall-at-boisar_1794/)**

**Comments**

**Tinman 2012-11-07 17:29:22**

**Please join**

**Tata Housing : Flat Owners forum on linkedIn website. We are already trying to fight for compensation for delayed project by Tata for Shubh Griha and New Haven at Boisar and for their unjust and shameful demand of VAT!!**

**1      0   0**

**Subhash Singh 2012-05-10 17:09:12**

**It is very shameful thing for the top management of tata housing-Boisar that they got 95% payment from the flat purchasers in advance and committed them to give the possession in June 2011. Their flats are not ready till the time all these persons are paying the rent as well as PRE-EMI to banks, which is a huge loss to the purchasers and Tata's response is absolutely ZERO. They have charged 18% penalty for the late payment but they are not ready to give compensation for the delay of their project at any cost. This cheap activity proved that TATA is also a company of "BLOOD SUCKERS".**

**2      0   0**

**Prem 2012-04-19 19:19:30**

**Tata Housing has delayed possession of New Haven flats at Boisar, by more than 18 months !!!**

**it would perhaps have been better for them to first focus on giving possession, rather than starting new projects and continuing the delay.**

**Source : <http://www.complaintboard.in/complaints-reviews/tata-housing-development-co-1160052.html>**

Tata Housing Development Co.  
India,  
Maharashtra

Consumer complaints and reviews about Tata Housing Development Co.  
User756851

Jun 9, 2012

Not giving Possession in Shubh Grih ,Boisar  
Dear Tata Care Mumbai,

I totally agree with the issue today one year has been passed and still i have not got the possession, if there is any payment delayed from clients end that we have to pay late payment charges then if the possession has been delayed they why the company cannot pay the compensation.Also kindly justify the reason of delay..

Regards  
Prasad Patil  
User718818

Apr 18, 2012

Complaint against .. Tata Housing Development Co, Shubh Grih , Boisar. Project As per my conversation with tata housing people ..The Subhgrih project will done in October/November-12. So we have to wait until 2012 end.

It is very bad impression about TATA.

User718818

Apr 18, 2012

Complaint against .. Tata Housing Development Co, Shubh Grih , Boisar. Project As per my conversation with tata housing people ..The Subhgrih project will done in October/November-12. So we need to wait until 2012 end.

It is very bad impression about TATA.  
User589758

Feb 2, 2012

Complaint against .. Tata Housing Development Co, Shubh Grih , Boisar. Project  
Today, I got a letter from Tata housing.

Showing excuse of labor shortage, Water pipe line problem.

Now, There is no excuse for Tatahousing.

Totally cheating with customers of Tatahousing.

There will be 7 to 9 Months more late in possession.

There are many awards winner, showing in website of tata housing.

I had deal with tatahousing not with individual. Tatahousing is not a child co. What a  
Management ?

There are winner of many awards.

Why you take all Installments ? Why you sended 90% Completion letter before 6  
Months.

Last year you started new project near Kalyan. Limit of labors are divided into two parts.  
now saying labor problem.

I think, 99% customers of shubhgrih are not rich. A big joke with poor people done by  
Tata housing.

**Everywhere in Website Facebook, Consumer forum,  
Google, LinkedIn.com & etc. writing bad for tata  
housing. Tatahousing Mumbai don't know themself,  
what they doing ?**

User589758

Dec 30, 2011

Not giving Pocession in Shubh Grih ,Boisar

Dear Sir,

Tata Housing Development Co, Shubh Grih , Boisar. Project

Dead line of Possession extended by Six Month & committed for Nov-11 or Dec-11.

Now, Saying Mar-12. and Not saying any thing regarding compensation.

I am not a rich man. I need house. I am paying rent 7,000/-.

Tata Housing not ready to give Possession or compensation.

In agreement written .. Possession date may be extend, but How much ?????? Then any  
co. may be use this statement.

Before one year Mr. Hanumant Ghayale(Builder) was saying Pocession will be before  
Jun-11.

How can get my compensation ?

Kindly See the Below Mail Detail.....

Regards,  
Chandra Ravi  
9969629673

-----  
Dear Sir,

Greetings from Tata Housing!

As you are aware, unexpected interludes have caused delay in handover process of "Shubh Griha". We would like to assure you that we are doing everything in our control to complete the project as per revised time lines indicated to you. However, kindly allow us time to revert on exact date for handover of your specific flat in the project.

We request you to await our formal communication in this regard.

We seek your understanding and appreciate your patience on this matter.

Warm Regards,

Tata Care Mumbai

Eruchshaw Building, 4th Floor,  
249, Dr. Dadabhoy Naoroji Road,  
Fort, Mumbai - 400 001  
Phone: +91 22 66614500  
Fax: +91 22 66614550

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Dear Sir,

Complaint against .. Tata Housing Development Co, Shubh Grih , Boisar. Project Dead line of Possession extended by Six Month & committed for Nov-11 or Dec-11.

Now, Saying Mar-12. and Not Replying my mail regarding compensation.

I am not a rich man. I need house. I am paying rent 7,000/-.

Tata Housing not ready to give Possession or compensation.

In agreement written .. Possession date may be extend, but How much ?????? Then any co. may be use this statement.

Before one year Mr. Hanumant Ghayale(Builder) was saying Pocession will be before Jun-11.

Now. Not coming on phone. 022 - 6661 4500

Regards,  
Chandra Ravi,  
M. 9969629673

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**OFFICIAL RESPONSE**

Dear Mr. Ravi,

Greetings from Tata Housing!

We share and appreciate your eagerness to move into your dream home. While we have stretched our boundaries to ensure the delivery of your home on schedule, we have been impacted by a few factors beyond our control.

We would like to bring to your notice Clause (12) in the Agreement for Sale (AFS) that allows for a reasonable extension of time for giving delivery for your home. **As per the AFS executed between us, it does not provide for any compensation on account of delay.**

We had left no stone unturned to overcome the shortage of sand and skilled labour, which are critical for the timely execution as per the construction schedule. Despite our best efforts the delay looks unavoidable, and with the monsoon approaching it was prudent to reschedule the delivery to November/ December 2011.

Once again, we regret any inconveniences this delay may have caused you.

Assuring you of our best services at all times.

Thanks and regards,

TATACARE MUMBAI

Dear Sir,

I am a Customer of Subh Grih Project , Boisar.

Today I Got a letter from Tata housing. Tata housing not giving Possession in Jun-11.

Before Nine months Tata Housing had sended completion letter , about 70% Completed, I have submitted completion letter in Bank for next installment.

I would like to inform you that I am living on rent. I pay 7,000 Per Month.

And you know that I have paid 18% interest of late payment installment to Tata housing. 18% is too much I have paid fine.

Now, Possession being late.

So, I need compensation 7000/- Per month.

--

Regards,

Chandra K. Ravi

Mob : 9969629673

User589758

Dec 30, 2011

Complaint against .. Tata Housing Development Co, Shubh Grih , Boisar. Project

Dear Sir,

Complaint against .. Tata Housing Development Co, Shubh Grih , Boisar. Project

Dead line of Possession extended by Six Month & committed for Nov-11 or Dec-11.

Now, Saying Mar-12. and Not Replying my mail regarding compensation.

I am not a rich man. I need house. I am paying rent 7,000/-.  
Tata Housing not ready to give Possession or compensation.  
In agreement written .. Possession date may be extend, but How much ?????? Then any  
co. may be use this statement.

Before one year Mr. Hanumant Ghayale(Builder) was saying Pocession will be before  
Jun-11.  
Now. Not coming on phone. 022 - 6661 4500

Regards,  
Chandra Ravi,  
Navi Mumbai  
M. 9969629673

On 06/05/2011 18:26, Tata Care wrote:

>  
> Dear Mr. Ravi,  
>  
>  
>  
> Greetings from Tata Housing!  
>  
>  
>  
> We share and appreciate your eagerness to move into your dream home. While we have  
stretched our boundaries to ensure the delivery of your home on schedule, we have been  
impacted by a few factors beyond our control.  
>  
>  
>  
> We would like to bring to your notice Clause (12) in the Agreement for Sale (AFS) that  
allows for a reasonable extension of time for giving delivery for your home. As per the  
AFS executed between us, it does not provide for any compensation on account of delay.  
>  
>  
>  
> We had left no stone unturned to overcome the shortage of sand and skilled labour,  
which are critical for the timely execution as per the construction schedule. Despite our  
best efforts the delay looks unavoidable, and with the monsoon approaching it was  
prudent to reschedule the delivery to November/ December 2011.  
>  
>  
>  
> Once again, we regret any inconveniences this delay may have caused you.

>

>

>

> Assuring you of our best services at all times.

>

>

>

> Thanks and regards,

>

> TATACARE MUMBAI

>

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>

> From: Chandra K. Ravi [mailto:chandra.ravi@hamiltonindia.in]

> Sent: Thursday, April 28, 2011 11:54 AM

> To: tatacare.mumbai@tatahousing.com; shubhgriha@tatahousing.com

> Subject: Regarding Possession of Subh Grih Project , Boisar

>

>

>

> Dear Sir,

> I am a Customer of Subh Grih Project , Boisar.

>

> Today I Got a letter from Tata housing. Tata housing not giving Possession in Jun-11.

>

> Before Nine months Tata Housing had sended completion letter , about 70% Completed,

> I have submitted completion letter in Bank for next installment.

> I would like to inform you that I am living on rent. I pay 7,000 Per Month.

> And you know that I have paid 18% interest of late payment installment to Tata housing.

> 18% is too much I have paid fine.

> Now,Possession being late.

> So, I need compensation 7000/- Per month.

>

>

>

> Regards,

> Chandra K. Ravi

> SL - 10 106

> Mob : 9969629673

Tata Housing

3 Reviews

Add a Comment

hiabhi78 on Apr 9, 2013

Interest charges and no compensation for delayed possession

Dear All,

I have exchanged several mails with tata Housing questioning them the rational for charging late payment interest and demanding compensation for delayed possession. i beleive we must get together and fight against unethical practice by tata housing,we must send them legal notice.

Please go thourgh my recent mail to tata housing as below -

Dear Concerned,

This has reference to my customer id- 2000003274, flat no.A-3- 12/203.

You are requested to address concerns as below –

Source : <http://www.consumercomplaints.in/complaints/tata-housing-interest-charges-and-no-compensation-for-delayed-possession-c819490.html>

Source : <http://www.consumercomplaints.in/?search=tata-housing>

Tata Housing (complaint)

hiabhi78 on Apr 22, 2013

excess charges and worst customer service

charges as well,however Tata housing has still not reverted with the status of possession on the top of this i have not even received receipts of payments made,this response is worse than local builder. Moreover,i have been trying to get in touch on your landline number 022-66614500 for last one week but no one is answering my calls...

Tata Housing (complaint)

hiabhi78 on Apr 9, 2013

Interest charges and no compensation for delayed possession

several mails with tata Housing questioning them the rational for charging late payment interest and demanding compensation for delayed possession. i beleive we must get together and fight against unethical practice by tata housing,we must send them legal notice. Please go thourgh my recent mail to tata housing as below - Dear Concerned, This has reference to my customer id- 2000003274, flat no...

Tata Housing (complaint)

ramnyan mahesh yadav on Jan 22, 2013

Delay in possessin of flat

Sir, I have booked flat In Tata Housing in June 2010 ,Possession date was JULy, 2011. Now they have sent us letter for possession of flat asking us following payment as under: Now I have already paid the full and final cost of flat. In between they have increased the from 37,000 to 49,000/- ,Society deposit 5,000/- and Rs...

Tata Housing (complaint)

pawarsantosh77 on Oct 22, 2012

**NOT GIVING POSSESSION OF FLAT ON TIME**

I have already paid all installments on time and when i ask for possession of flat they just ans. after 6 month, 9 months etc... I trust on Tata but now i am unhappy with this name TATA as marathi words bye bye....

tata housing(ahmedabad) (complaint)

chandresh1234 on Aug 13, 2012

employee behavior

To,

Non executive Chairman,

Krishna Kumar,

Mumbai.

Respected Sir,

Subject:- Complaint against employee attitude and providing inaccurate information to mislead customers.

...

Tata Housing Development Co.. Boisar (complaint)

niren\_m on May 16, 2012

Possession of the flat has not been given post agreed date of June 2011

To, Tata Housing Development Co, Shubh Griha , Boisar. Project 1 BHK – 465 Sq. ft

Dear Sir, Dead line of Possession mentioned in Agreement for Sale (AFS) is June 2011.

Same date was also advertised in various media article. Last communication received

from you was 6 month ago stating that possession will be done in phases...

TATA Housing Development Company (complaint)

pallavibarnwal on May 4, 2012

Creating obstacle in flat surrender and resale

project developed by TATA Housing. As the project is being over-delayed it is creating a huge liability on me and hence I want to withdraw from the project or resale it as I am unable to finance it. However Bank requires a tri-party agreement and NOC from TATA for issuing home loan to the new buyer which TATA has been refusing as they need my original property documents which are being mortgaged with my bank...

Tata Housing (complaint)

Yuvisawant on Mar 17, 2012

Subhgriha and New Haven

Dear All Tata Housing is customer for a ride for the inefficiencies in their system. Every customer appreciates the...

Tata Housing project vasind (complaint)

kulbushen fotedar on Feb 13, 2012

when the project will start

Sir,

please inform when the project at vasind starts. Approx. when we get the possession.

Thanks

Tata Housing Development Co. (complaint)

ChandraK on Dec 30, 2011

Not giving Pocession in Shubh Grih ,Boisar

Dear Sir, Tata Housing Development Co, Shubh Grih , Boisar. Project Dead line of Possession extended by Six Month & committed for Nov-11 or Dec-11. Now, Saying Mar-12. and Not saying any thing regarding compensation. I am not a rich man. I need house...

Tata Housing Development Co. (complaint)

ChandraK on Dec 30, 2011

Complaint against .. Tata Housing Development Co, Shubh Grih , Boisar. Project Tata Housing Development Co, Shubh Grih , Boisar. Project Dead line of Possession extended by Six Month & committed for Nov-11 or Dec-11. Now, Saying Mar-12. and Not Replying my mail regarding compensation. I am not a rich man. I need house...

Tata Housing (complaint)

rajesh\_168273 on Nov 21, 2011

**NOT GIVING POSSESSION AND CHARGING LATE PAYMENT CHARGES  
TATA HOUSING - MONEY STRONGER THAN VALUE RESPECTED SIR, 1. I AM  
WORKING IN INDIAN NAVY AND I HAVE PURCHASED (JOINTLY WITH MY  
WIFE) 1 BHK FLAT AT BOISAR UNDER **SUBH GRIHA PROJECT BY  
TATA HOUSING IN OCT 2009. THE POSSESSION WAS DUE ON  
MAY/JUN 2011 AS PER AGREEMENT...****

Tata Housing (complaint)

khuzem on Aug 20, 2011

TATA housings, Inora Park, Pune, sold flat without due town planning approvals careful when dealing with TATA housing. Khuzem...

TATA HOUSING DEVELOPMENT CO (complaint)

chandra\_kishor on May 10, 2011

Late Possession of Subh Grih Project , Boisar

Customer of Subh Grih (Tata housing Project) , Boisar. Today I Got a letter from Tata housing. Tata housing not giving Possession in Jun-11. Before Nine months Tata Housing had sended completion letter , about 70% Completed, I have submitted completion letter in Bank for next installment...

Tata Housing (complaint)

Pradeep Mohanty Send email

MH/46658/69, claim not received

Dear Sir,

I have applied for claim of my epf amount with your office on 02/08/08 but so far i have not received the amount in my bank account which was supposed to be transferred by your office.

Repeated attempts for enquiries at your office have proved futile.

...

Real Estatae Appartment (complaint)

Ratnesh248 on Apr 1, 2012

Delay Possession

sq ft Apartment with Tata Housing in Oct 2009. The cost of apartment is Rs 25 lacs (Approx) & Rs 21 lacs already paid. Date of Possession in agreement was Dec 2011 still work not started. Communication given by Tata that there is labour problem at Boisar, I am a resident since 29 years & there is no such problem...

DHFL BANK LTD., (complaint)

neeraj2011 on Mar 16, 2011

DELAY IN HOME LOAN

to the Builder " TATA HOUSING- SHUBH GIRHA, BOISAR". Subsequently, the sanction letter 90 days period was over and i was advised to apply afresh for the same by Bank executives in the last week of November, 2010 along with the architect's report of construction at the site...

Airtel Prepaid MOBILE service BANGALORE (complaint)

vijaykumar588 on Mar 13, 2011

Shitty Service

EMO TATA Housing From:vijaykumar [mailto:aquila-estate@tatahousing.com] Sent: Saturday, January 29, 2011 4:43 PM To: 'nodalofficer@airtel.in' Cc: '121@airtelindia.com.' Subject: RE: LOOTING THE CUSTOMERS  
[BAL9845888048|2901201112913] Thanks for your early response...

state bank of india ,tarapur industrial estate, boisar ,taluka -palghar, dist. -thane-401504 (comment)

Dr Prafull Mathur Send email

harrasement by SBI employee while opening new saving account

property in Boisar, Tata Housing. Hyderabad branch forwarded file to Boisar (tarapur) branch. But no response. The branch manger of Tarapur SBI in not good and staff woking very show. Please take action as soon as possible. Dr Prafull mathur Hyderanad...

Tata Housing (comment)

drshankardas on Dec 6, 2011

**NOT GIVING POSSESSION AND CHARGING LATE PAYMENT CHARGES**

Same with our case, Tata Housing has failed to give the possession as per the promise they made during the time of purchase. It extremely unfortunate if a Company like Tata Housing is involved in such a mis-managed housing project. It is understood all the customers who has already paid the huge amount and now waiting for the possession are not sure about the date of completion and possession...

Tata Housing (comment)

bhargesh on Dec 7, 2011

**NOT GIVING POSSESSION AND CHARGING LATE PAYMENT CHARGES**

Tata housing is behaving like rest of the realty companies and delaying the projects extensively. I have paid 80 % of the total cost and my apartment at new haven is a foundation stage for last 11 months. Really unsatisfied with the service and would think twice before buying a TATA product...

Tata Housing (comment)

Don\_2 on Dec 31, 2011

**NOT GIVING POSSESSION AND CHARGING LATE PAYMENT CHARGES**

us, as per agreement TATA housing should give the possession of our flat at Boiser in June 2011, but now they are telling that I will get possession in June 2012. Earlier, they have charged for late payment of EMI. Now I have paid all my installments. So can TATA housing will pay me for delaying the possession of my flat??????? We have faith in TATA group and so we have invested in this project...

Tata Housing Development Co. (comment)

ChandraK on Feb 2, 2012

Complaint against .. Tata Housing Development Co, Shubh Grih , Boisar. Project Today, I got a letter from Tata housing. Showing excuse of labor shortage, Water pipe line problem. Now, There is no excuse for Tatahousing. Totally cheating with customers of Tatahousing. There will be 7 to 9 Months more late in possession. There are many awards winner, showing in website of tata housing...

Tata Housing (comment)

ChandraK on Feb 2, 2012

**NOT GIVING POSSESSION AND CHARGING LATE PAYMENT CHARGES**

Today, I got a letter from Tata housing. Showing excuse of labor shortage, Water pipe line problem. Now, There is no excuse for Tatahousing. Totally cheating with customers of Tatahousing. There will be 7 to 9 Months more late in possession. There are many awards winner, showing in website of tata housing...

Tata Housing (comment)

Yuvisawant on Mar 17, 2012

### NOT GIVING POSSESSION AND CHARGING LATE PAYMENT CHARGES

Tata Housing is worse than the local builders, The brand arrogance is clearly coming in their way of handling the customer for such sensitive issues of money and commitments. Every business goes through tough times, construction industry in the last 2-3years has gone through tough times due to labour shortage, costs increase etc...

Previous 12 Next

Consumer complaints and reviews about Tata Housing

User953866

Apr 22, 2013

excess charges and worst customer service

Dear Arshad and Krishnesh,

This is very disappointing that i have yet not received the revert on my query in trail mail. I have sent you cheques for all the penultimate installment and maintenance charges as well,however Tata housing has still not reverted with the status of possession on the top of this i have not even received receipts of payments made,this response is worse than local builder.

Moreover,i have been trying to get in touch on your landline number 022-66614500 for last one week but no one is answering my calls.This is very unprofessional and absolute lack of customer service on part of Tata housing.

Please revert to this mail on urgent basisand call me on my contact numbers mentioned below.

Warm rgds,

Abhishek Dashehariya

#9146000300

8087485202

Fw: Read: Customer id - 2000003274. Delayed possession and unfair charges...reminder

>

>

>Dear Concerned,

>

>This has reference to my customer id- 2000003274, flat no.A-3- 12/203.

>You are requested to address concerns as below –

>1. At the time of flat booking in jan2010 I was assured by your representative Mr.Abhishek Parashar that

>Possession will be given in june2011.However after I paid 20% of flat cost at the time of registration I was told by your representative that possession will be given in Dec2011. According to your latest communication via letter dated 8March2013 which I received on 22march2013, you said that possession will happen in april2013. This is very

disappointing that possession is delayed by almost 22 months and without any fault of mine I have been paying unnecessarily huge interests on my housing loan.

>I have raised this concern in my earlier communications also, Tata housing must consider paying compensation equivalent to prevailing rates of rent to flat owners on account of delayed possession, failing to do so will go extremely against trust and goodwill of “TATA” as a brand. It might also result in bad publicity in media due to unfair practice.

>2. With reference to your demand letter dated 8 march2013,you have demanded heavy chargesRs.60,300 against water and electricity connection. These charges are irrational ,very high and improper as in a rural area like Boisar basic amenities like water connection and electricity connection cannot cost so huge. Therefore you are requested to revise these unfair charges and send me a revised bill.

>3. In your bill you have charged 12 months advance maintenance at the rate of Rs.3/sq.ft,

>This is again on a very high side. I am residing in a 7storey tower in vasai and with all amenities paying maintenance at Rs1.5/sq.ft., please note that in a rural area like boisar and that too in a 2 storey building maintenance charges cannot be so high ,it cannot be more than Rs.1.5/sq.ft.

>There is something wrong with the calculation or in the contract handed over to some agency. Hence you are requested to revise and rectify the same on immediate basis.

>4. One side you have charged 12 months maintenance in advance simultaneously you have also charged advance deposit of maintenance that too for 12 months. This is again unfair.

>When all other builders are charging deposit for maximum 3 months , how can you burden your customers with 12 months deposit.

>5. You have charged Rs.15000 under the head – “Interest free refundable deposit for interior shifting’. I fail to understand this unnecessary charges are levied for what reason? Please remove these charges as this is unfair to charge customer without giving any service.

>

>Please note that I bought flat in ‘Tata housing’ only because of its goodwill and trust on ‘TATA brand’ among people, unfortunately the unfair charges levied and not even talking of

>

>compensation for long delayed possession by Tata Housing is a clear cut contrast to ‘TATA Groups’ image of fair and ethical practice.

>The reason for writing this letter is to remind management that all such unfair charges as mentioned above to be removed so that people continue to trust in ‘TATAs’.

>

>Warm regards,

>Abhishek Dashehariya,

>#9146000300

>

User953866

Apr 8, 2013

Interest charges and no compensation for delayed possession

Dear All,

I have exchanged several mails with tata Housing questioning them the rational for charging late payment interest and demanding compensation for delayed possession. i beleive we must get together and fight against unethical practice by tata housing,we must send them legal notice.

Please go thorough my recent mail to tata housing as below -

Dear Concerned,

This has reference to my customer id- 2000003274, flat no.A-3- 12/203.

You are requested to address concerns as below –

**1. At the time of flat booking in jan2010 I was assured by your representative Mr.Abbishek Parashar that**

**Possession will be given in june2011.** However after I paid 20% of flat cost at the time of registration I was told by your representative that possession will be given in Dec2011. According to your latest communication via letter dated 8March2013 which I received on 22march2013, you said that possession will happen in april2013. This is very disappointing that possession is delayed by almost 22 months and without any fault of mine I have been paying unnecessarily huge interests on my housing loan.

I have raised this concern in my earlier communications also, Tata housing must consider paying compensation equivalent to prevailing rates of rent to flat owners on account of delayed possession, failing to do so will go extremely against trust and goodwill of “TATA” as a brand. It might also result in bad publicity in media due to unfair practice.

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**This is again on a very high side. I am residing in a 7storey tower in vasai and with all amenities paying maintenance at Rs1.5/sq.ft., please note that in a rural area like boisar and that too in a 2 storey building maintenance charges cannot be so high ,it cannot be more than Rs.1.5/sq.ft.**

There is something wrong with the calculation or in the contract handed over to some agency. Hence you are requested to revise and rectify the same on immediate basis.

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When all other builders are charging deposit for maximum 3 months , how can you burden your customers with 12 months deposit.

**5. You have charged Rs.15000 under the head – “Interest free refundable deposit for interior shifting”. I fail to understand this unnecessary charges are levied for what reason?**

Please remove these charges as this is unfair to charge customer without giving any service.

Please note that I bought flat in 'Tata housing' only because of its goodwill and trust on 'TATA brand' among people, unfortunately the unfair charges levied and not even talking of compensation for long delayed possession by Tata Housing is a clear cut contrast to 'TATA Groups' image of fair and ethical practice.

The reason for writing this letter is to remind management that all such unfair charges as mentioned above to be removed so that people continue to trust in 'TATAs'.

Looking forward to your co-operation.

Warm regards,  
Abhishek Dashehariya,  
Contact no.9146000300  
8087485202  
mayuri11

Mar 13, 2013

No communication on project progress and Delayed possession  
Dear Tata Housing,

My name is Mayuri Potdar and I have bought a flat at Boisar Shubh Griha project at Boisar at SL-14-204.

This project was supposed to be completed by June 2012, post which it got postponed to Dec 2012. The last communication received from your company was around September 2012 and that too for additional payment. Beyond which there has been no intimidation from you company regarding project progress or possession details.

**Interestingly, no where on your Shubh Griha site, there is direct access to Contact you or raise concerns. To know more, when i contacted Tata Housing company number, some Sales representative gave me verbal confirmation that we will get possession by June 2013.**

Highly doubtful in the manner in which the lady representative spoke (she barely managed to speak in English), I very humbly asked her to allow me to talk to her boss. I did get a call back from some guy who claimed to be the Sales incharge. But with just verbal assurances.

Not only has the company failed to deliver project on time, but they have not even maintained a dignified communication channel with their customers.

There is no single contact number, person or forum where transparent project details are maintained.

Coming from Tata Housing, this is totally frustrating and disappointing.

--Mayuri Potdar  
mayuri11@gmail.com  
#9819090940

<http://forbesindia.com/article/big-bet/how-tata-housing-reinvented-itself/35785/1>

FEATURES/BIG BET | Aug 8, 2013 | 10988 views

How Tata Housing Reinvented Itself

by Samar Srivastava

Real estate slowdown? Brotin Banerjee hasn't heard about it, having grown Tata Housing 100 percent every year since 2006. He has transformed a defunct company into a serious player

Read more: <http://forbesindia.com/article/big-bet/how-tata-housing-reinvented-itself/35785/1#ixzz2oHNfGtJB>

## Comments (24)



Kk Gupta Oct 30, 2013

I am also an owner of a flat in Tata Raisina. In addition to issues like approach road, construction delays etc. THDC response mechanism is very poor. Raisina website construction update are not updated regularly.

Reply



Pankaj Sep 21, 2013

Dear Samar,

I am utterly disappointed by fact that you write for Forbes without adequate research.

**You have quoted Boisar project. The Boisar project is delayed by 3**

**years, still possessions have not been provided. Some who have received the possessions are complaining of poor works man ship. Please look at tatahousing linked in forum and forum is contemplating legal action.**

Your opinion of Tata Housing master stroke seems nothing short of missing facts. They have charged for car parking , which is in contravention to Supreme Court directives. Only TA-TA can get way with such events. **For Boisar project they claim to have laid water pipe for 18 kms. This only reflects total failure of basic planning for which Mr Broitin and bigwigs should do the explaining. Another Tata project in Vasind stands cancelled for better reasons known to company. Tata Raisina details can be read in the posts above.I can go on and on .**

Is your article a goodwill to tatahousing or probably another paid article?  
Please don't try to fool people.

Tatas are no better or any worse than any other sadak chap developer.

The need of hour is to have good regulator who puts entire industry in perspective. It's pity that we are nearing 70 years of independence but common man still continues to be fooled.

Reply



Moksh Tiwari Aug 21, 2013

I an a Tata flat owner and I've had a great experience with the brand. Totally satisfied with the service.

Reply



Ashok Gupta Aug 13, 2013

We are one of the unfortunate owners of a flat in Tata Raisina Residency. We bought it because it was being launched by Tata. We have never been more disappointed in Tata name. They have threatened owners with penalties to take possession without completing the complex. However, they are not ready to pay penalty for late delivery of apartments. They even have audacity to ask for maintenance fee even when the complex is not ready.

They have not kept their promises. There is little customer service. Responses to our queries are "we will get back to you in 2-3 days." 2-3 days become 2-3 months and still no response. How can one build a complex that supposedly offer "king-size life style" to owners that does not have access road!

Please think twice before investing in Tata name. Just say Ta Ta to Tata.

Reply



Javed Ali Aug 13, 2013

As an owner of an apartment in Tata Raisina Residency Gurgaon, I am mega disappointed with THDC, both in terms of project delay, as well as wide gaps between promise and delivery and the glaring absence of an approach road to the project. He seems to have been let down by some members in his team, BIG TIME.

However, I appreciate Brotin bravely facing a meeting hall full of irate customers personally and promising to make amends. That's quite something for an MD of a company, let alone one from the largely unscrupulous real estate business. Perhaps this was a faint glimmer of the steel that Tata is made of, even though the sheen has faded quite a bit at Raisina Residency. We all sincerely hope that he can use his authority to make good and restore the Tata reputation, which is facing a HUGE crisis of credibility in this project.

My advice to prospective buyers in Tata Housing? Watch how the company resolves the massive issues at Raisina Residency and take a call only afterwards. There is a very active forum of highly disgruntled Tata Raisina Residency owners on the Internet. Best of luck Mr Banerjee - hundreds of your customers are pinning ALL their hopes on you - please don't let us down!

Reply



Response to Javed Ali:

Sandy Berger Oct 22, 2013

Dear Javed,

Please share the forum details - so that those owners of Tata Raisina Residency like me who have not joined - may do so.

Reply



Kartik Aug 13, 2013

That is very very unlike Tata. I know many people who are happy and satisfied with their projects - including myself.

Reply



Gaurav Ghosh Aug 13, 2013

Interesting News

Reply



S S Bali Aug 13, 2013

I must congratulate India forbes magazine for such a wonderful article. It proves that someone can manage to project a hill out of a mole by simply using his pen. Tata Raisina project is one of the worst managed, projects of the India. Big name- sham presentations. I understood from this company-For some swimming pool means a bucket sized bathtub, though round in shape. Road to the house -not required sir. claims of Art means a few caricatures.

The ads for Tata raisina while selling the houses shown in newspapers showed the swimming pool which can put even a sea to shame. But making a bucket size pool a joke has been served to the residents. I think the writer shall be taken around the Tata Raisina project to write another article of similar style.

Reply



R K Caprihan Aug 13, 2013

I bought a big (3950 sq feet ) premium apartment in Tata Raisina just because it had the TATA name. There is no approach road (entry road) and we have a kucha road where they pay rent to DLF to let us pass thru !!

They have a Jacuzzi in the master Bathroom but the brilliant engineers in Tata Housing put marble all over not leaving a slot for mantainance and or repairs of the Jacuzzi Motor. The promised Outdoor pool is a joke and the Indoor pool like a kids pool

Raisina is the biggest black spot on the Tata name and with excellent PR won the NDTV award for the best complex

Reply



Brig Ps Puri,retd. Aug 13, 2013

Bought the TATA Raisina Residency property because of the Tata name. Deeply dissapointed! Delayed delivery - no delayed charges paid. No approach road. Short cut in many facilities promised eg swimming pool, security set up etc. Not expected of the tata brand. Trust the situation will be rectified earliest.

Reply



Sukesh Bhowal Aug 13, 2013

One key fact that comes out of my interactions with Tata Housing as a buyer in the Raisina Residency project at Gurgaon, is that Brotin Banerjee never responds to any mails, thereby leaving the ground free for the other officials to blow the trust of the Tata brand name to

smithereens. As a person who is very familiar with the real estate industry due to my work profile, Tata Housing has set several pioneering benchmarks. It changed the layout for the apartment significantly without ever informing the buyers, I found out about it only once I visited the apartment. Such behaviour is not expected even from the most unprofessional developers. Several amenities promised by the developer have not been provided for. The access road is a basic necessity that needs to be ensured so that buyers can live in the apartment or rent it out. The same is still not organised even after more than 5 years since the booking amounts were paid for the project. This is causing severe financial hardship to several buyers. The only reason I booked an under-construction project was the confidence that the Tata brand inspired wrt timeliness and accuracy of delivery, the management team at THDC has miserably failed on both accounts. Mr Banerjee should sincerely introspect on whether he deserves such accolades for failing so hard in taking care of the Tata brand and his customers.

[Reply](#)



Atul Madan Aug 13, 2013

Please check the status of Tata Housing Project RAISINA RESIDENCY in Gurgaon.

1. The Project is delayed by more than a Year. We are yet to get the possession.
2. While some Towers have been completed and possession given to some residents
2. It does not have a approach road, one needs to trespass and reach the housing society.
3. The matter has been escalated and known to TATA GROUP.
4. Well Using the name of TATA GROUP any body can make money but then ask the people who have purchased these houses.
5. Brotin Banerjee in fact is eroding the name of TATA's so it will be prudent to check the status before reporting.

[Reply](#)



Shekhar Agrawal Aug 13, 2013

Very unlike of Tata CEO who focuses on building his own brand rather than building Tata brand through customer value. Raisina Residency is a fitting example; Tata Housing demonstrated worst than industry practice approach in terms of delivering to their commitment. As a result there are 10 families suffering in the jungle of Sector 59, highly unsafe, unhygienic; poor infrastructure, with no solution to road. Complex is in a flux since more residents don't want to move and there is total stalemate.

I hope Tata Top management comes to the rescue of buyers of Raisina Residency!

[Reply](#)



Amit Kalra Aug 12, 2013

Congratulations Mr. Brotin Banarjee for your unique style of working. The Smart Value Homes by Tata is no doubt a bankable venture that has helped a lot of middle and upper middle class people.

Reply



Sanjeev Khanna Aug 12, 2013

Mr Brotin Banerjee is currently looking for visibility as perhaps angling for another 'visible' job in Tata Group or wanting to change a job. He has been singularly responsible for running the "Raisina Residency" Project in Gurgaon to a point of "Beyond Salvage". The Complex till date has "No Access Road", residents are up in arms and here is a MD busy hiring PR Agencies to plant news items in media for "Self Glorification".

**And for some mysterious reason, higher ups in Tata Sons is tolerating the EROSION of Tata Equity through this company of theirs.**

Reply



Response to Sanjeev Khanna:

Samar Srivastava Aug 12, 2013

Mr. Khanna, did Tata Housing commit to building an access road? Else, as far as I understand developers are not responsible for constructing access roads.

Reply



Response to Samar Srivastava:

Amod Gupta Aug 13, 2013

Mr Srivastava, Isn't it the builders responsibility to have an entry and exit to the building complex. I have never seen or heard of any builder leaving the complex without proper entry and exit from the main road. Raisina Residency, the 'showpiece' of Tatas in North India is one such example where the builder has left without an approach road. Moreover, it's insistence for owners to take possession of apartments and levying 'maintenance charges' is appalling indeed!! Tatas should rake cognizance of such disgruntled owners and take remedial actions urgently.

Reply



Response to Samar Srivastava:

Ripudaman Lamba Aug 13, 2013

Mr. Samar, we the buyers strongly recommend  
You to visit the property and do the check yourself.

Your article is factually incorrect and misleading!  
As is evident from the strong reaction it is getting from the buyers.  
You are defending the undefendable with your  
Comments.it is like somebody build a movie hall and forgot to build the access to it and now  
has sold the tickets and expects you  
To take a ladder to watch the movie.  
Think about it !

Br

Ripudaman

[Reply](#)



Response to Samar Srivastava:

Amit Dey Aug 14, 2013

Mr Samar: You are writing an article on such a renowned magazine like Forbes on real estate, and how could you ask such naive question? Govt cannot give license without access road. And if the access road is not there, the license is not valid. So Tata has sold us a flat without technically valid license. They need to make good the losses.  
If you want to show any honesty and credentials of a brave heart journalist, go back to Mr Bratin and get his response as well do a site visit. We the investors in Raisina will be happy to host you and take you around.

Only one comment I will make in addition to all the comments made regarding Raisina by my fellow investors : Mr Bratin says he hired people from outside industries. And that's exactly happens if you hire all such square pegs and try to fit them in round holes - you deliver crappy projects !

And last point to the venerable Tata brand owners: wake up and look into what is happening in Raisina. You are being bracketed with all the ills that one sees in the real estate industry.

[Reply](#)



Pankaj Jain Aug 11, 2013

Brotin Banerjee may have proved his worth for Tata brass. But for 250 flat owners of Tata Housing -Raisina Project Gurgaon, he is has earned an even more coveted position - tha of a cheat and scoundrel. The hard earned money of flat owners, running into nearly 500 crores , is down the drain. God will certainly punish Tatas and Brotin in particula.

[Reply](#)



Jacob Aug 10, 2013

How could this article not mention Lodha Group?

[Reply](#)





Rahul K Aug 9, 2013

**It is worst managed companies in Tata Group , People at Boisar where Tata Housing has NANO Housing Projects are still struggling to get an house .**

**Reply**



Raj Sharma Aug 8, 2013

Liked this post

Reply



Read more: <http://forbesindia.com/article/big-bet/how-tata-housing-reinvented-itself/35785/1#ixzz2oHMXII2p>

Shubh Griha - Vasind

<http://www.mumbaimirror.com/mumbai/others/Tata-scrap-low-cost-housing-project-for-want-of-green-nod/articleshow/21665545.cms>

Tata scraps low-cost housing project for want of green nod

By Pandurang Mhaske, Mumbai Mirror | Aug 7, 2013

The Tatas have scrapped an affordable housing project in Vasind near Shahpur for want of environmental clearances. Tata Housing had launched two affordable housing projects in the area - Shubh Griha and New Haven -- with a total of 2,500 units in 2010. While a major portion of Shubh Griha was completed, New Haven got stuck in red tape and never took off.

The project, announced at Rs 2,100 per square foot, was to have 1,250 houses at prices ranging from Rs 5 lakh to Rs 35 lakh. The response was so good that the project was overbooked in a matter of months with customers paying 20 per cent of the project cost.

But three years after it was announced, investors started receiving letters from the company this month saying the project has been shelved and that they could take their money back with 12 per cent annual interest. Alternatively, investors are being offered houses in other similar Tata projects in nearby areas at a 2per cent discount on the market rate.

"Though we have been trying to get the necessary sanctions and approvals and have been rigorously following up with the concerned authorities, the approvals for a small part of Shubh Griha and New Haven have unfortunately not been granted as yet," said a company spokesperson. "It is very unfortunate that the continued delay in clearances from environmental authorities over the last two years have led to the cancellation of booking of some units."

Customers, however, said that even though Tata is offering a refund with interest, prices have appreciated to an extent that they cannot invest in the same area now.

"Even if I take back my investment with interest, it will not be possible for me to buy a house in this area now," said Aiyaz Shekh, a government servant who had booked a 2 BHK flat. "I booked the 688 sq ft flat for Rs 15 lakh. Now, the price has gone up by 50 per cent. I will not be able to afford a house at that rate."

Avdhesh Agarwal, who works in a private firm, had booked a flat immediately after he got married as he wanted to move in there with his wife. Now, his child is a year old, but he still does not have a home of his own. "I booked a 2 BHK flat for Rs 17 lakh and paid 20 per cent up front," said Aggarwal. "Last week I got a letter from the company saying the company will not be able to complete the project due to unavoidable circumstances."

**A similar Tata project in Boisar is also dogged by problems with clearances and has been delayed beyond its March 2013 deadline. "The project is delayed and we do not clearly know when we will get our houses," said Dr Olav Albuquerque, who has bought a flat in the Boisar project.**

**The Tata spokesperson, while admitting that the Boisar project was delayed, said the company has started handing over possession. "The process of handing over flats is underway and people have already moved in or have taken possession," said the spokesperson. "Unfortunate issues with infrastructure have delayed the project. The most basic amenity of any residential project is water supply. Boisar being a developing suburb, securing approvals for infrastructure amenities is a challenge. Development of the local infrastructure took longer than expected.**

**Hence we had to lay down the water pipeline that runs for over 18 km at a huge cost. This was one of the biggest challenges as we had to get the consent of many local land owners for laying down the pipe line."**

**<http://www.consumercomplaints.in/building-developers/tata-housing-new-haven-vasind-c837338>**

## Comments

 Feb 13, 2012 by



**kulbushen fotedar** TATA HOUSING NEW HAVEN VASIND - Mumbai City, Maharashtra, India



### **when the project will start - Tata Housing project vasind**

Sir,

please inform when the project at vasind starts. Approx. when we get the possession.

Thanks

[! Report Spam](#)

 Jul 16, 2013 by



**manojelect**



Krish,

I am also one of the allottee who has suffered from this TATA cheat. I also want to lodge a complaint against TATA housing.

[! Report Spam](#)

 Jul 16, 2013 by



**manojelect**



Krish,

my mail id sanjaypa4u@gmail.com. pl contact

[! Report Spam](#)

Jul 23, 2013 by



ayaz.shaikh

I am also cheated in vasind project by tata housing we should unite together & fight for justice do not encash the cheque sent by them. My contact number is 9821248649 Readers are requested to kindly contact. and all cheated are requested to post their mobile numbers so we can contact each other at the earliest. Thank you.

[! Report Spam](#)

Jul 26, 2013 by



Surendra Kumar Vyas

SurendraKumar Vyas Mobile no. 8097016192  
vyas\_48@yahoo.co.in, but i rarely access.

[! Report Spam](#)

Jul 26, 2013 by



prashanth Kumar

i am also got cheated by tata vasind project. I am ready to join you in lodging complains and fighting against this fraud. please contact me at + 62 81906851665 or email <nikashindoutama@yahoo.com>

[! Report Spam](#)

Jul 31, 2013 by



krrish3

Dear all, we are couple of people preparing to collectively file a complaint against Tata housing, new haven, vasind project next week. In case someone wants to join us to recover our flats pls. provide ur contact details as it would just add to the strength and benefit each one of us. My email id is krrishone@gmail.com.

[! Report Spam](#)

Aug 1, 2013 by



ranjit\_roy99

Myself Ranjit Roy, cell 9967622790, e- mail ranjit\_roy99@yahoo.com booked 2 BHK flat  
Known to me Mr. Gurvinder Singh Sachdev, cell 9892326651, e- mail gurvi74@gmail.com booked 3 BHK.  
Please do contact with us and let us join hand and fight back.

[! Report Spam](#)

Aug 4, 2013 by



avadhesh\_agarwal

hi, i have been cheated as well ... my father and me (jointly) had booked a flat in new haven vasind in dec 2010 ... and  
now we have been sent a letter that the project wont be made ... also that they will return the money ... i want to take  
this case up and fight for this injustice ... this is pure fraud ... i think we all should get our flat or another flat in place  
of the one that we had booked .. in and around mumbai only ... and at a similar rate ... the time that is wasted cant be  
brought back ... why shld we suffer for no fault of ours ... my no is 7738407785 ... and my id is  
avadheshagarwal@gmail.com ...

[! Report Spam](#)

Aug 7, 2013 by



ranjit\_roy99

I am RANJIT and my mail ID is ranjit\_roy99@yahoo.com.

Please let us join hand and fight back.

[! Report Spam](#)

Aug 7, 2013 by



avadhesh\_agarwal

i have faced the same thing ... i had also booked a flat at new haven vasind and have received a letter ... i too wanna flight against this injustice ... my name is avadhesh pratap agarwal ... my number is 7738407785 .. and my email id is avadheshagarwal@gmail.com

[! Report Spam](#)

Aug 9, 2013 by



kcswami61

I had booked flat No OH-A-08-01-4 at New Haven, Vasind project in DEC, 2010. It is inappropriate for Tata Housing to cancel the allotment after more than two and half years. I am prepared to join and collectively take up the matter. My contact no is 9004490201 and my email id is kcswami61@yahoo.co.in.  
-- K. C. Swami

[! Report Spam](#)

Sep 6, 2013 by



arvind wagh

Dear All I too been the victim of TATA FRAUD. I am sure Tata housing has realize that soon or letter the project will get approval and they can not afford to loose money as the prices in the same area has shoot up. So i am sure in a year or two they will re-allot this project with higher price. I am sure Jamshetji, R. D, Sir dorabji all tata's must be crying from the cloud what the new people are doing with TATA. In fact Tata ex and loyal employees should come forward to protest for putting their Trusted loyalty in danger. "IN INDIA IF TATA'S CAN NOT BE TRUSTED THEN WHOM TO TRUST".

My no. 9820053509 arvindwagh2@gmail.com.

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Sep 7, 2013 by



Manoj Barjatiya

Dear

all,

Even I have a booking in Tata Project "Subh Griha" Vasind. Tata is being grossly unfair and unjust by offering ridiculous compensation for a contract badly botched at their end. As a developer of RE project it is Tatas basic contractual obligation to get all the requiiste approvals. If some of the approvals is not fothcoming it is because of

some reasons which Tatas has to rectify. It may also involve paying damages and penalties, on the part of the Tatas to the appropriate authorities for the shortcoming / wrong doings in this project. Tatas is attempting to find short cut by aborting the projects and save on these damages. and at whose cost, your and mine, by cancelling the project. The prices have moved up significantly in the interim and we cannot afford a making a new booking in other project as prices have more than doubled in this interim 3 years period.

The might of the corporate has to be taken head on. As individual alone we would be continued to be victimised, unless we come along and fight for our rights collectively. I am willing to fight right till the end. Let us collectively highlight these case, in print and electronic media. Let us take it up with activists and politically. Let us fight it out in courts. Let us explore all options, including if required to seek a meeting with Mr Ratan Tata. Mr Rata will not allow Tata name to be sullied and for nothing. Some stupid managment at Tatas has been sorth-sighted and done this.

Let us fight. Mine mobile nos. is 98339 02903 and email manojbarjatya@gmail.com

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Oct 13, 2013 by



amolmahadik

Dear All, This is very major issue I think this issue we should regularly keep track and update. so any new person can easily understood the current status of New Heaven. Vashind.

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Oct 23, 2013 by



swami.varshasim

Dear

All,

We even have a booking in Shubh Griha Vasind, We had received multiple request from TATA to reclaim the money with 12% Interest and once they had sent the cheque which we have sent back to them too stating non clearances from the government. If that is the case then why there is so many construction going on in shubh griha. We would like to join the fight for the injustice caused by them.

Mobile No: 9833366557

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Nov 4, 2013 by



Manoj Barjatiya

i think the only solution is to take support of the RTI and the judiciary. These are the only insitutions that seems to the functioning in India. I think we should collectively fight the legal battle. I am willing to take the lead, let us unite and fight for justice.

Mine mobile nos. is 98339 02903 and email manojbarjaty@gmail.com

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 Nov 10, 2013 by



DEEP2410

Today i visit to vasind project of tata housiing, (Vasind). I shocked n totally unsatisfied with construction n such location of flat i m became totally unsatisfied.. not only this reason there are many reason to become unsatisfying with this project...they already delay in possession, charges high, etc. I booked flat because of name of "TATA" but now i hate n cant trust more on name "Tata". If any suggestion pls cont me my email id- "dipagrawal2410@gmail.com" cont no 72764313132...Deepika.

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